#### Draft Agenda

#### Estes Park Health Board of Directors' Regular Meeting by GoToWebinar Only

Wednesday March 26, 2025 5:30 pm - 7:30 pm

	Regular Session	Mins.	Procedure	Presenter(s)		
1	Call to Order and Welcome	1	Action	Dr David Batey		
2	Approval of the Agenda	1	Action	EPH Board of Directors		
3	Public Comments on Items Not on the Agenda	3	Information	Public		
4	eneral Board Member Comments		Information	EPH Board of Directors		
5	Consent Agenda Items Acceptance:					
	5.1 Board Minutes					
	5.1.1 EPH Board Regular Meeting Minutes February 26, 2025	1				
	5.1.2 EPH Board Executive Session Minutes Feb 25, 2025	Ì				
	5.1.3 EPH Board Executive Session Minutes Feb 28, 2025	2	Action	EPH Board of Directors		
	5.1.4 EPH Board Executive Session Minutes Mar 04, 2025					
	5.1.5 EPH Board Executive Session Minutes Mar 11, 2025	1				
	5.2 Other Documents	İ				
	5.2.1					
6	Medical Staff Credentialing Report	2	Action			
7	Presentations:					
	7.1 Park Hospital District Board May 6, 2025 Election Update	4	Discussion	Ms. Sarah Shepherd		
	7.2 EPH CEO - Strategic Update, Nurse Call System, Breast Health Center	20	Discussion	Mr Vern Carda, Mr. Benjamin Hetricl		
	Project Update	20		Mr. Jacob Schmitz		
	7.3 Motion to approve expenditure for Nurse Call System		Action	EPH Board of Directors		
	7.4 EPH UCHealth Partnership Process Update	5	Discussion	Mr Vern Carda		
8	Executive Summary - Significant Items Not Otherwise Covered	1	Discussion	EPH Leadership & Board of Directors		
9	All Attendee Conversation on Emerging Topics		Conversation	Community Attendees, EPH Board,		
9				EPH Senior Leadership Team		
10	Potential Agenda Items: Wednesday Apr 30, 2025 Regular Board Meeting	1	Discussion	EPH Board of Directors		
11	Adjournment	1	Action	EPH Board of Directors		
	Estimated Total Regular Session Mins.	61				
	Next Regular EPH Board Meeting: Wednesday	Anril 30	2025 5:30 - 5	7:30 pm		

Next Regular EPH Board Meeting: Wednesday April 30, 2025 5:30 - 7:30 pm

Possible Next Meeting Agenda Items



# ESTES PARK HEALTH BOARD OF DIRECTORS' Regular Meeting Minutes – February 26, 2025

#### **Board Members in Attendance**

Dr. David Batey, Chair

Mr. Drew Webb, Vice Chair

Dr. Steve Alper, Finance Committee Chair

Ms. Brigitte Foust, Board Secretary

Dr. Cory Workman, Member at Large

#### **Other Attendees**

Mr. Vern Carda, CEO

Ms. Pat Samples, CNO

Ms. Aysha Reeves, CFO

Ms. Rachel Ryan (via webinar)

Ms. Theresa Brynard

Dr. Bridget Dunn

Dr. Jennifer McLellan

Ms. Kaci Early

Ms. Sarah Shepherd

Ms. Wendy Rigby

Dr. Cynthia Dilauro

Ms. Iryna Irkliienko

Mr. Mark DeGeldere

Mr. Jacob Schmitz Suzy Blackhurst

Linnea Carter

William Crosby

Glen Gill

John Knudtson

Larry Leaming

**Emily Rhodes** 

Carl Robicheaux

Terry Rustin

Max Salfinger

Pamela Serbin

Sarah Shepherd

Rodney Unruh

Danny Webb Heidi Albrecht Anna Chandou Charles Cooper Brandon Letcher John Cooper Bill Ducker

#### 1. Call to Order

The board meeting was called to order at 5:31 PM by David Batey; there was a quorum present. Notice of the board meeting was posted in accordance with the Sunshine Law Regulation.

#### 2. Approval of the Agenda

David Batey motioned to approve agenda as submitted. Steve Alper seconded the motion, which carried unanimously.

#### 3. Public Comments on Items Not on the Agenda

No comments.

#### 4. General Board Member Comments

No comments.

#### 5. Consent Agenda Items Acceptance

David Batey motioned to approve consent agenda items as listed, which carried unanimously. Second by Steve Alper.

#### 6. Medical Staff Credentialing Report

Brigitte Foust recommended the approval of the Medical Staff Credentialing Report. Steve Alper seconded the motion, which carried unanimously.

#### 7. Presentations

#### 7.1 Park Hospital District Board May 6, 2025 Election Update - Ms. Sarah Shepherd

- > See memo. Election is moving forward, as 5 self-nomination forms from eligible electors have been received and properly filed. DEO office is waiting on one additional form that has been requested.
- Lot drawing to determine order in which candidates are listed on the ballot will be scheduled for March 3, 2025 via Zoom. Candidates are welcome to attend, but not required.

#### 7.2 EPH CEO – Strategic Update – Mr. Vern Carda

- Estes Park Health is in process of selecting the architectural and engineering firms, who will be putting together construction documents for Breast Health Center project. Goal is to kick off project by Q3 or Q4 of 2025.
- Nurse Call System project: will be a large enhancement to patient safety and will also provide organization with analytics not currently available.

- Infusion: upgrades, including new furniture and paint, are currently happening.
- ➤ C-CURE IQ project, which will offer better securities around badge access in the building, is ongoing.
- Physician recruitment is ongoing. A contract has been sent to a Family Medicine physician; currently waiting on a response back. Anticipated start date is in July. Currently evaluating an internal medicine physician as well.
- ➤ Wendy Rigby has decided to retire. General accolades and well wishes were imparted for this next chapter in her journey.

#### 7.3 EPH Chief Financial Officer – EPH End 2024 Financials – Ms. Aysha Douglas

> See presentation. Updates included preliminary 2024 Year-End financials; EPH trending financial progress; and EPH vs. industry trends.

#### 7.4 EPH Chief Nursing Officer Strategic Update – Ms. Pat Samples

- ➤ Updates included 2024 happenings at EPH (24/7 pharmacy coverage, 340B program rebuild, recruitment/retention in lab, additional patient/employee safety enhancements in DI, extended hours in Rehab, volumes up by 12% at Urgent Care, new Medical Director in Infusion and Respiratory, expanse of end of life programs in Med/Surg, and service line additions in Perioperative Services).
- Leadership development continues with two cohorts of leaders. Recruitment and retention committee has implemented recognition through Employee of the Quarter and revamped Kudos programs.
- ➤ Contract staff decreased in 2024. EPH turnover rate is 21%; national hospital turnover rate is 20.7%.
- ➤ Partnered with UCHealth to implement new processes to support AI/best practice, and employee safety.
- Goals for 2025: continue leadership development. Partner with state teams and UCHealth to develop strategies addressing the challenges of the current workforce (which include national nursing shortage and generational differences). Implement year one of ANCC's Pathway to Excellence Program. Develop service lines in podiatry, breast health, end of life program, sleep lab growth, cardiac rehab, outpatient respiratory, and chemotherapy. Train and implement Collaborative Just Culture. Develop Patient Experience Team; continue with Recruitment and Retention Committee.

#### 7.5 EPH Foundation Board Chair - Ms. Sue Cooper

➤ See presentation. Updates included overview of Foundation Board Officers and Directors; 2024 results (\$464,612 total raised funds); 2025 priorities (successful affiliation, enhanced partnership with EPH and community, strengthened fundraising); May 2025 gala; available sponsorships; and UCHealth Foundation learnings. All money raised in Estes Park will remain in Estes Park.

#### 7.6 EPH UCHealth Partnership Update – Mr. Vern Carda

- ➤ Ongoing evaluation of two large documents that will govern the organization, and allow EPH to operate as an entity. Suggestions for positive change, and negotiations with said documents, continue. Due Diligence has been completed now in process of offering clarification on certain items, as requested.
- 8. Executive Summary Significant Items Not Otherwise Covered No comments.

#### 9. All Attendee Conversation on Emerging Topics

Floor opened at 7:29 PM.

## 10. Potential Agenda Items for Wednesday March 26, 2025, Regular Board Meeting No comments.

#### 11. Adjournment

David Batey motioned to adjourn the meeting at 7:31 PM. Drew Webb and Steve Alper seconded the motion, which carried unanimously.

David M. Batey, Chair Estes Park Health Board of Director

#### Estes Park Health Board of Directors' Executive Session - In Person and by TEAMS

Tuesday, February 25, 2025 08:00 am - 10:00 am

Regular Session	Mins.	Procedure	Presenter(s)
Call to Order/Welcome (Time 08:03 am)	1	Action	Dr David Batey
2 Approval of the Agenda (Motion Webb 2nd Foust - Unanimous)	1	Action	EPH Board
Public Comments on Items Not on the Agenda - None	1	Information	Public
General Board Member Comments on Items Not on the Agenda - None	1	Information	EPH Board
Entertain a motion to enter Executive Session pursuant to Section 24-6-402(4)(e) C.R.S. for the purpose of determining positions relative to matters that may be subject to negotiations; developing strategy for negotiations; and instructing negotiators, with regard to the Partnership with UCHealth, EPH Strategic Initiatives, and pursuant to Section 24-6-402(4)(b) C.R.S. to conference with an attorney for Estes Park Health for the purposes of receiving legal advice on specific legal questions. (Motion Alper 2nd Foust - Unanimous)	115	Action	EPH Board
Adjournment (Motion Alper 2nd Workman - Unanimous Time 09:07 am)	1	Action	EPH Board
Total Regular Session Mins.	120		

#### Estes Park Health Board of Directors' Executive Session - In Person and by TEAMS

Friday, February 28, 2025 08:00 am - 09:45 am

Regular Session	Mins.	Procedure	Presenter(s)
1 Call to Order/Welcome (Time 08:05 am)	1	Action	Dr David Batey
Approval of the Agenda (Motion Alper 2nd Workman - Unanimous)	1	Action	EPH Board
Public Comments on Items Not on the Agenda - None	1	Information	Public
General Board Member Comments on Items Not on the Agenda - None	1	Information	EPH Board
Entertain a motion to enter Executive Session pursuant to Section 24-6-402(4)(e) C.R.S. for the purpose of determining positions relative to matters that may be subject to negotiations; developing strategy for negotiations; and instructing negotiators, with regard to the Partnership with UCHealth, EPH Strategic Initiatives, and pursuant to Section 24-6-402(4)(b) C.R.S. to conference with an attorney for Estes Park Health for the purposes of receiving legal advice on specific legal questions. (Motion Alper 2nd Foust - Unanomous)	115	Action	EPH Board
6 Adjournment (Motion Alper 2nd Workman - Unanimous Time 09:50 am)	1	Action	EPH Board
Total Regular Session Mins.	120		

## Estes Park Health Board of Directors' Executive Session - In Person and by TEAMS Tuesday, March 04, 2025

08:00 am - 10:30 am

Regular Session	Mins.	Procedure	Presenter(s)
Call to Order/Welcome (Time 08:06 am)	1	Action	Dr David Batey
Approval of the Agenda (Motion Alper 2nd Workman - Unanimous )	1	Action	EPH Board
Public Comments on Items Not on the Agenda - None	1	Information	Public
General Board Member Comments on Items Not on the Agenda - None	1	Information	EPH Board
Entertain a motion to enter Executive Session pursuant to Section 24-6-402(4)(e) C.R.S. for the purpose of determining positions relative to matters that may be subject to negotiations; developing strategy for negotiations; and instructing negotiators, with regard to the Partnership with UCHealth, EPH Strategic Initiatives, and pursuant to Section 24-6-402(4)(b) C.R.S. to conference with an attorney for Estes Park Health for the purposes of receiving legal advice on specific legal questions. (Motion Alper 2nd Workman - Unanimous)	145	Action	EPH Board
Adjournment (Motion Alper 2nd Foust - Unanimous Time 10:08 am)	1	Action	EPH Board
Total Regular Session Mins.	150		

## Estes Park Health Board of Directors' Executive Session - In Person and by TEAMS Tuesday, March 11, 2025

12:30 pm - 01:30 pm

	Regular Session	Mins.	Procedure	Presenter(s)
1	Call to Order/Welcome (Time 12:36 pm)	1	Action	Dr David Batey
2	Approval of the Agenda (Motion Alper 2nd Foust - Unanimous )	1	Action	EPH Board
3	Public Comments on Items Not on the Agenda - None	1	Information	Public
4	General Board Member Comments on Items Not on the Agenda - None	1	Information	EPH Board
	Entertain a motion to enter Executive Session pursuant to Section 24-6-402(4)(e) C.R.S. for the purpose of determining positions relative to matters that may be subject to negotiations; developing strategy for negotiations; and instructing negotiators, with regard to the Partnership with UCHealth, EPH Strategic Initiatives, and pursuant to Section 24-6-402(4)(b) C.R.S. to conference with an attorney for Estes Park Health for the purposes of receiving legal advice on specific legal questions. (Motion Alper 2nd Workman - Unanimous)	145	Action	EPH Board
6	Adjournment (Motion Alper 2nd Foust - Unanimous Time 01:37 pm)	1	Action	EPH Board
	Total Regular Session Mins.	150		



Park Hospital District Board 26 March 2025

#### **CREDENTIALING RECOMMENDATIONS**

#### Credentials Committee approval:

February 26th, 2025

Present: Drs.: DiLauro, Dunn, Brigitte Foust, Iryna Irkliienko, Kate Cramer (T).

#### **Medical Executive Committee approval:**

March 5<sup>th</sup>, 2025

#### **Initial Appointments:**

Uncapher, Lucie, MD - LOCUM

#### Reappointments:

Amaya, Sharon M., CRNA Bachman, Andrew G., MD Heath, Russell R., MD Kiser, Robert H., MD

#### Credential By Proxy:

N/A

#### Resignations:

Lee, Joseph G. - IM 01/29/2025

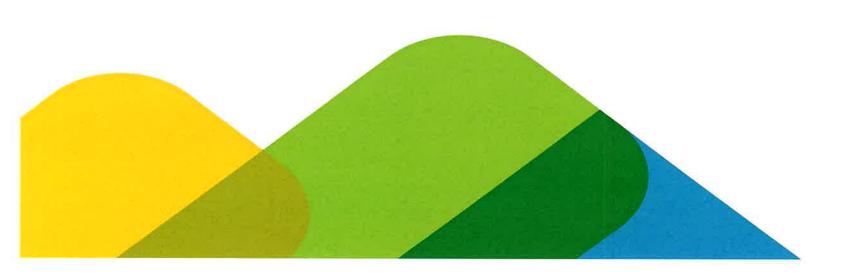
#### **FPPE:**

N/A



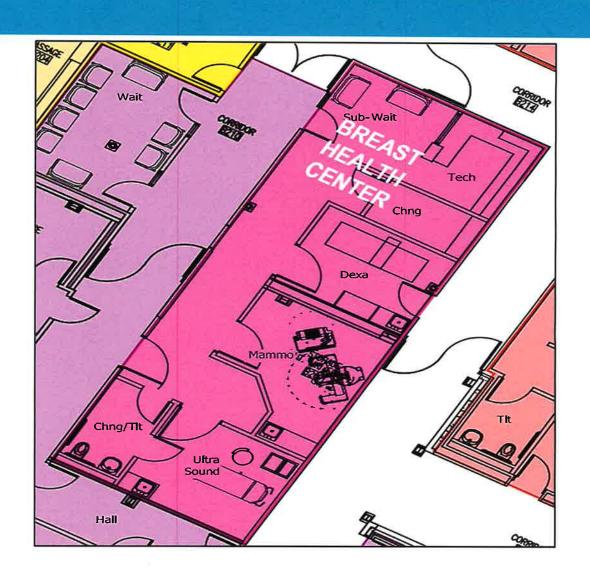
### CapEx Project Overview: Breast Health Center

Jacob Schmitz March 26, 2025

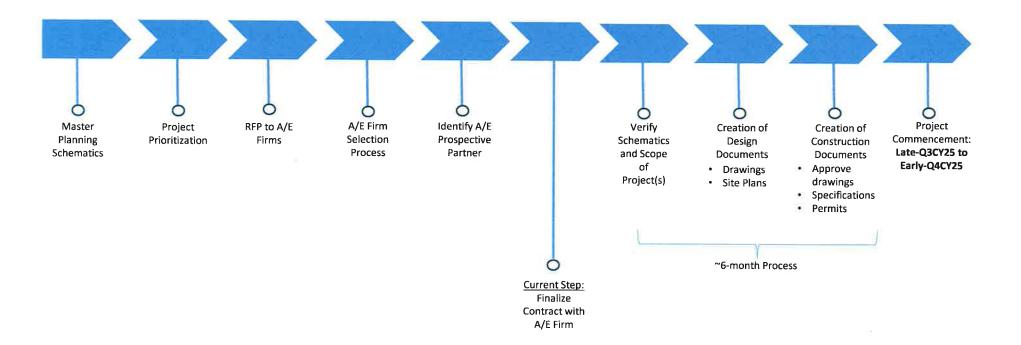


# Breast Health Center Overview

- Reconstruct part of the current DI department to construct a designated "Breast Health Center."
- Modalities: DEXA, Ultrasound, Mammography in proximity.
- Features: designated waiting room, changing rooms, soft finishes, integrated patient experience.
- Indications: enhanced patient experience, enhanced patient flow, improved space planning due to contiguously located modalities.



# Breast Health Center Updates







# Information Technology 2025 Strategy and Initiatives Update



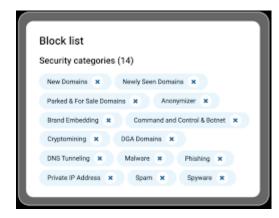
# Agenda

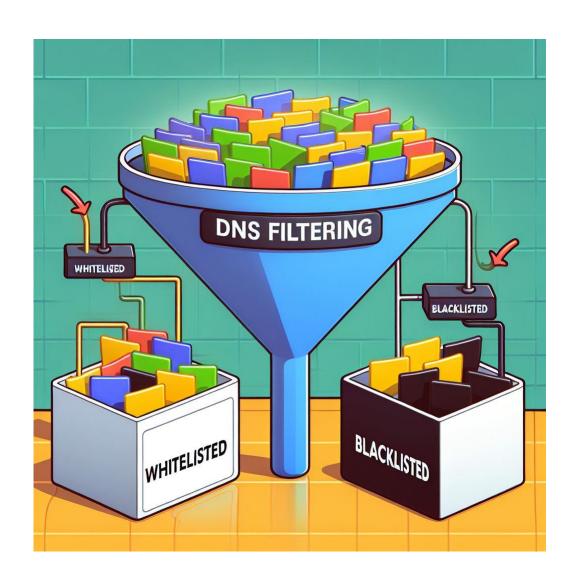
- 1. Threatdown DNS Filtering
- 2. PhishER
- 3. SecurityCoach
- 4. Upgrade to Windows 11
- 5. CCure IQ Badge Software and Door Access Controller Upgrade
- 6. HillRom Nurse Call System Upgrade
- 7. Patient Online Appointment Scheduling



## Threatdown DNS Filtering

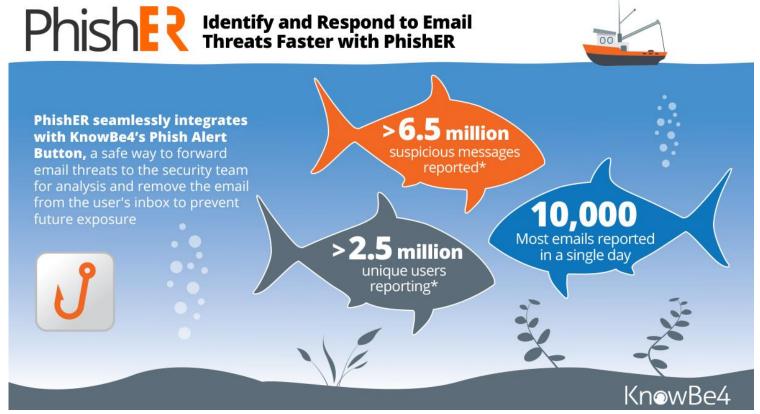
- Block Malicious Websites
- 2. Enforce Organizational Security Policies
- 3. Decrease Non-Productive Browsing
- 4. Satisfy Regulatory Mandates







<sup>\*\*</sup>DNS attacks are common, with over 90% of organizations experiencing one or more attacks annually. These attacks can lead to data breaches, financial losses, and downtime.



# PhishER: Advanced Phishing Detection

- 1. What is PhishER?
- 2. How does it work?
- 3. What are the benefits?

Selvidge, J. (2024, August 26). 2024 cybersecurity statistics: The ultimate list of stats, Data & Trends. PurpleSec.



<sup>\*\*</sup>In 2024, 88% of healthcare works opened phishing emails. Additionally, more than 90% of all cyberattacks against healthcare industries are a results of a phishing scam.

# SecurityCoach: Strengthening Cybersecurity Awareness

- Real-time security coaching
- 2. Targets high-risk users
- 3. Integrates with existing security stack
- 4. 200+ SecurityTips
- 5. Built-in Dashboard



SecurityCoach Workflow



# Upgrade to Windows 11 Now!

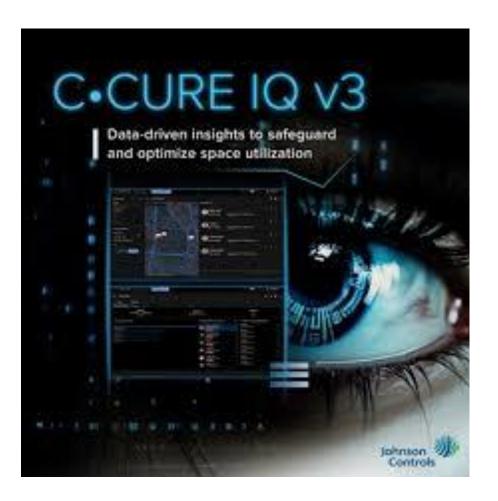
# Upgrading to Windows 11

- Deadline: 10/14/25
- 2. EPH Upgrade Timeline
- 3. Windows 11 Incompatibilities
- 4. Legacy Hardware



# C-Cure IQ – Door and Badge Access Upgrade

- 1. Aligning with UCHealth Security
- 2. Standardized Door Access by Role
- 3. Door Access Requests
- 4. Decrease interruptions
- 5. Lockdown Procedures







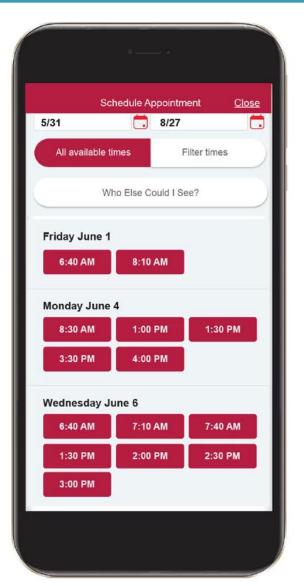
# HillRom – Nurse Call System Upgrade

- 1. Beyond Traditional Lights and Tones
- 2. Highly Customizable & Expandable
- 3. Request Details
- 4. Staff Duress Alerts
- 5. Voalte Phone

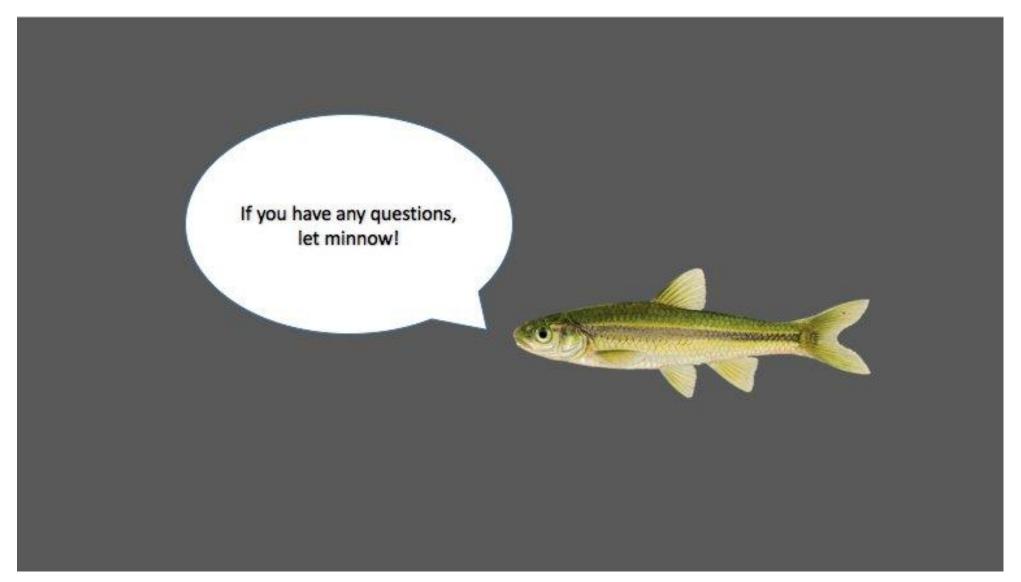


## Online Appointment Scheduling at Estes Park Health

- 1. Started in December 2024
- 2. How many patients?
- 3. In what departments?
- 4. Who is using this?
- 5. Future enhancements











March 26, 2025

I recommend that the Estes Park Health Board of Directors authorize Estes Park Health leadership to procure and install a HillRom/Voalte Nurse Call System for Estes Park Health. The estimated cost will not exceed \$800,000, as indicated via the 2025 Capital Budget.

**Description:** The Voalte Nurse Call System from HillRom serves as a vital communication platform for patients and staff. The system offers multiple options for placing calls, such as a graphical room station and bedside call devices. Additionally, the system offers full duplex or two-way communication that is configured to align with the hospital's communication pathways.

#### Safety for Patients and Caregivers

- When patients call for nurses, send them directly to the appropriate caregivers.
- Enables direct communication between staff from room station to staff console or from room station to room station
- Automate reminders to help meet patients' need before they ask.
- Include detailed and specific information to patient requests, so they get what they need the first time
- Access to one-touch staff duress alerting
- Allows a view of patient risk indicators and bed safety state in a near real-time dashboard