Agenda

Estes Park Health Board of Directors' Regular Meeting by GoToWebinar

Monday, October 25, 2021 5:00 - 7:00 pm Board Meeting

Estes Park Health, 555 Prospect Avenue, Estes Park CO 80517

	Regular Session	Mins.	Procedure	Presenter(s)		
1	Call to Order and Welcome	1	1 Action Dr David Batey			
2	Approval of the Agenda	1	Action	Board		
3	Public Comments on Items Not on the Agenda	3	Information	Public		
4	General Board Member Comments	and the same				
5	Consent Agenda Items Acceptance:	2	Action	Board		
	5.1 Board Minutes					
	5.1.1 EPH Board Regular Meeting Minutes September 27, 2021					
6	Presentations:					
	Estes Park Health Current Status, Covid-19 Updates, On-Call Housing Update, 2021 Tactical and Strategic Initiatives Updates	15	Discussion	Mr Vern Carda		
	6.2 Population Health Management	20	Discussion	Ms Wendy Ash		
	6.3 EPH Urgent Care Visits, Visitors, Quality, and Financial Update	15	Discussion	Ms Pat Samples and Dave Timpe		
	6.4 EPH 3QTR Financials and Federal Covid Loans Status Updates	20	Discussion	Mr Dave Timpe		
	6.5 EPH Foundation Update	15	Discussion	Mr Kevin Mullin		
	6.6 EPH Chief Operations Officer Update	15	Discussion	Mr Gary Hall		
7	Motion to excuse Sandy Begley Regular Board meeting absences	3	Action	Board		
8	Motion to move Nov 22, 2021 (Thanksgiving week) EPH Board Regular meeting to Dec 6, 2021	1	Action	Board		
9	Executive Summary - Significant Items Not Otherwise Covered	2	Discussion	Senior Leadership Team		
10	Medical Staff Credentialing Report	2	Action	Board		
11	Potential Agenda Items for December 6, 2021 Regular Board Meeting	1	Discussion	Board		
	Adjournment	1	Action	Board		
	Estimated Total Regular Session Mins.	120				
	Next Regular FPH Roard Meeting: Monday De		6 2021 5.00	7.00 pm		

Next Regular EPH Board Meeting: Monday December 6, 2021 5:00 - 7:00 pm



ESTES PARK HEALTH BOARD OF DIRECTORS' Regular Meeting Minutes – September 27, 2021

Board Members in Attendance

Dr. David Batey, Chair

Dr. Steve Alper, Finance Committee Chair

Ms. Diane Muno, Member at Large (via webinar)

Mr. William Pinkham, Member at Large

Other Attendees

Mr. Vern Carda, CEO

Ms. Pat Samples, CNO

Mr. Gary Hall, CIO

Mr. David Timpe, Interim CFO

Ms. Shelli Lind, CHRO

Ms. Lesta Johnson

Dr. Robyn Zehr (via webinar)

Ms. Kendra Simms

Dr. Kenneth Epstein (via webinar)

Community Attendees (via webinar):

Larry Leaming, Wendy Rigby (via webinar)

1. Call to Order

The Board meeting was called to order at 5:05 PM by Dr. Batey, Chairman of the Board of Directors; there was a quorum present. Notice of the Board meeting was posted in accordance with the Sunshine Law Regulation.

2. Approval of the Agenda

Bill Pinkham motioned to approve the agenda as submitted. Steve Alpers seconded the motion, which carried unanimously.

3. Public Comments on Items Not on the Agenda

No comments.

4. General Board Comments

David Batey read a letter from a recent patient expressing compliments and gratitude on the lifesaving care that he received in the EPH Emergency Department.

5. Consent Agenda Items Acceptance

Bill Pinkham motioned to approve consent agenda items 5.1.1 through 5.1.8 as presented. Steve Alpers seconded the motion, which carried unanimously.

6. Presentations

- 6.1 <u>Estes Park Health Current Status, Covid 19 Updates, EPH Vaccination Policy, 2021 Tactical and Strategic Initiatives Updates Vern Carda</u>
 - September 1-Sept 24 EPH did a total of 867 Covid-19 tests of which 117 were positive tests for a positivity rate of 13.5.
 - Testing continues to be available to all community members by calling (970)-586-2200 and pressing 1 to speak to the Covid Triage team. The State of Colorado has also set up a free testing site at the Community Center.
 - <u>Covid-19 vaccines</u>: The Moderna vaccine is available through EPH Physicians Clinic for adult patients as approved by the CDC. Beginning Sept 30, the EPH Physicians Clinic will begin to offer Pfizer vaccine for the pediatric population ages 12-17.
 - <u>Dr. Prochoda Retirement:</u> Dr Prochoda has announced his intention to retire at the end of calendar year 2021. Vern Carda expressed his gratitude on behalf of EPH for his service to the community and the great ophthalmic care provided to his patients since 2005. He will be greatly missed.

Physician Recruitment Updates:

- Ophthalmology: Four candidates have been interviewed and it is the intention of EPH to extend an offer by the end of September. There may be a need to use a locum's agency for a short period of time between Dr. Prochoda's departure and the new provider's onboarding.
- <u>EPH Hospitalist</u>: Interviews are being conducted and EPH anticipates a start date for employed Hospitalists to occur by January 1, 2022.
- <u>Radiologists:</u> EPH is currently screening candidates with a target date of completing the radiologist recruitment process by March 2022.

<u>Board Comment:</u> David Batey asked "what is the operational and financial impact of hiring Radiologist as we have not had "in house" radiology since Dr. Hansen's departure. *SLT* - There is significant impact to bottom line with the addition on in-house services, as well as improvement of patient services staff education, assistance to providers in ordering the right test, and reviewing the results to further understand the patient's condition.

<u>Podiatrist:</u> We are early in the process, thus only one candidate has been screened. Administration will continue to assess this candidate and others who may apply.

Board Comment: Diane Muno asked about space for the podiatrist.

Staff Recruitment Updates:

<u>CFO</u>: Working with recruitment group to screen applicants and find the right fit for EPH <u>Executive Assistant:</u> Two applicants interviewed. Anticipate extending an offer this week. Director of Pharmacy: Matthew Makelky is returning as Director of Pharmacy.

Operational/Tactical Updates

<u>Patient Access Service Center (PASC) or "One Call":</u> The PASC plan has been communicated to staff and work continues to be done on job descriptions, design layout of physical space, and completion of workflow charts. Dr. Juli Schneider will be the physician champion representing impact on clinic workflow and design. The anticipated "go-live" date is 2/1/2022.

Productivity and Staffing analysis are in progress

<u>Clinic Operations Committee:</u> Concentrating on improving communication, workflow patterns, and examining how to utilize Epic technology differently to better serve patients.

Home Health: No candidate currently to replace Sarah Bosko as Department Leader.

<u>Urgent Care</u>: There are patient movement and interaction challenges with the entry design of the premises. There is only one door for all patients, which includes access to rehab, specialty clinic, and urgent care. This has been brought up by patients as well as staff. Alternatives are being explored with anticipated resolution coming during the winter season.

Urgent Care hours will remain the same through Nov 1.

6.2 Workforce Housing Plans for Former Living Center Space: - Gary Hall

Work is currently in process to convert one wing of the Living Center to single-occupancy apartments rooms for EPH on-call and coverage workforce. The goal is to have this space available to staff in January.

6.3 EPH Quality Initiatives – Kendra Simms and Dr. Ken Epstein

Quality initiatives related to EPH Strategic Plan initiatives were presented.

6.4 Chief of Staff Updates – Dr. Robyn Zehr

Dr. Zehr presented clarification for Covid -19 Booster vaccinations as currently recommended by the CDC. She also reviewed the available testing options and the differences in reliability. PCR testing is the gold standard for accuracy and is the test performed at EPH.

6.5 <u>Chief Human Resources Officer Updates including addressing the National Nursing Recruitment</u> and Retention Challenge: - Shelli Lind

<u>Employee Vaccination Update</u>: 99.7% of staff is fully vaccinated. Policies and processes are constantly reviewed and modified as the State continues to provide requirements of the health worker mandates.

Recruitment and Retention:

Staffing is a challenge across the facility. Challenges to recruitment and retention include lack of affordable housing and an increased willingness among RNs to travel. HR is looking at a variety of strategies to recruit and retain staff including improved marketing, continuing education, growth, and development opportunities, as well as financial incentives.

The Colorado Board of Health is mandating minimum staffing levels in hospital units and emergency departments effective Oct 18, 2021. This will have an impact on staffing at EPH.

<u>Board Comments</u>: Steve Alpers requested budget for recommended recruitment/retention strategies including a range of what is needed for the remainder of 2021 and budget for 2022. Bill Pinkham suggested meeting with the Board of Realtors and the Housing Authority about housing concerns. David Batey suggested that education is great, but time needs to be a part of it.

6.6 MRI Purchase Proposal – Vern Carda

EPH Administration recommends purchase of a 2021 MAGNETOM Altea/CPQ-182165 MRI unit. Details of purchase were reviewed including a significant savings if purchase order is signed by Sept 30 to be delivered in 2022.

Board Action: David Batey endorsed the purchase of the MRI as stated.

Bill Pinkham motioned to approve the purchase of the MRI as submitted. Steve Alpers seconded the motion, which carried unanimously.

7. Strategic Operations and Significant Developments

No Comments

8. Medical Staff Credentialing Report

Steve Alpers recommended the approval of the Medical Staff Credentialing Report. Bill Pinkham seconded the motion which was carried unanimously.

9. Potential Agenda Items for October 25, 2021 Regular Board Meeting

10. Adjournment

David Batey motioned to adjourn the meeting at 7:12 PM. Steve Alpers seconded the motion, which carried unanimously.

David M. Batey, Chair Estes Park Health Board of Directors



CEO Report October 25, 2021

Covid -19 Update.

Testing. Estes Park Health has testing available for community members who need a Covid-19 test.

Community members with questions regarding Covid-19 or Covid-19 testing can call (970)-586-2200 to speak with our Covid Triage Team during regular business hours. The results of a Covid-19 test are available within 24 hours. If your test result is positive, an EPH provider will contact you to discuss the results of your test and provide further Covid – 19 consultation.

Vaccinations. Estes Park Health supports efforts to protect all community members from contracting COVID-19. Please schedule your vaccination if you have already not done so. To receive your COVID-19 vaccine call (970)-586-2200 to receive instructions on obtaining a vaccination.

EPH has Pfizer vaccine available for pediatric population ages 12-17 at the EPH physician clinic. For patients 12-17 years of age who desire COVID-19 vaccine, please call (970)-586-2200 to schedule.

Booster Shots.

Pfizer-BioNTech & Moderna vaccine. Both have now been approved for boosters. Please contact the clinic or your physician to determine your qualifications for booster shot administration. Basic qualifications for booster shots include:

- People aged 65 and older
- People in long-term care setting
- People aged 50-64 years with underlying medical conditions

Others who may receive booster

- People aged 18-49 with underlying medical conditions
- People aged 18-64 at increased risk because of occupational/institutional setting

COVID governing team. As a quality improvement measure, EPH instituted a COVID- 19 governing team who meets bi-weekly to review any new requirements put forth by the CDC, FDA, APIC, OSHA, and CDPHE. The team reviews any updates that impact the process and practice within EPH and revises these procedures as needed. In particular, the current LCHD mask requirement was reviewed, no change to our current practice at EPH.

Physician Recruitment Updates:

Ophthalmology Recruitment Update. An employment contract has been extended to an ophthalmologist. If negotiations are successful, it appears that it will take about 6 months until the ophthalmologist is able

to be on-site seeing patients on a full time basis at EPH. I am currently working to secure locum coverage for this gap in service.

EPH Hospitalist Update. Interviews have been completed with hospitalist candidates. EPH has extended three contract offers to preferred hospitalist candidates. The next steps in this process will be to complete contract negotiations, complete insurance credentialing, and award staff privileges to physicians, as well as, completing orientation of physicians to EPH process, policy, and procedure. EPH anticipates employing, credentialing, and privileging to occur by January 1, 2022.

Radiology Recruitment Update. EPH is conducting on-site interviews with two candidates to replace retired radiologist, Dr. Hansen, by the end of October 2021. EPH is on target to complete this search by the end of March 2022.

Podiatrist Recruitment Update. The staff has conducted an onsite interview for the podiatrist position. The next step will be to determine if the candidates fits culture, and if so, extend an employment contract offer to the candidate of choice. EPH is working ahead of its scheduled timeline on this activity and anticipates possible completion of this search by the end of March 2022.

Medical Staff Development Planning (MSDP). Upon completion of the above recruitment activities. EPH will re-evaluate recruitment needs for the community of Estes Park by conducting a medical staff development plan. The plan will consider multiple factors including community needs assessment, current physician base, anticipated retirements, and other circumstances. I anticipate completion of this tactical initiative by the end of first quarter 2022.

Staff Recruitment Updates.

CFO. The CFO position has been posted in multiple places including the Health Financial Management Association, American College of Health Care Executives, EPH internal, and with two external recruitment firms. EPH has received multiple applicants and is in the process of narrowing the field of applicants to three or four of the best qualified applicants for this position. EPH anticipates brining the top two or three candidates on site for interviews before Thanksgiving holiday.

Executive Assistant. The position has been filled. Welcome Adam Johnson.

Home Health. EPH has been recruiting for this department lead with limited success. At the present time, EPH is sourcing for department director while also considering alternative management models (ex. a contracted director) for this important community service.

Operational/Tactical Updates

Patient Access Service Center (PASC) or "One Call". This project, which is designed to make access to EPH easier for patients, is on track. The anticipated "go-live" date is 2/1/22. The department layout concept plan has been completed and work has started to arrange physical space.

Productivity and Staffing Analysis. A productivity and staffing analysis is being conducted. This analysis will consist of two phases. Phase 1 consists of data exploration. This phase requires EPH finance and human resources staff gather each EPH department's productivity data. Phase 1 data has been gathered

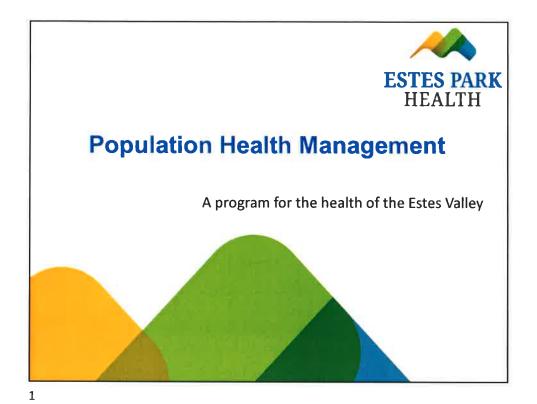
and is in the process of being analyzed. About 25% of this project has been completed. EPH anticipates completing Phase 2 by calendar year end 2021.

Strategic Plan Reporting Mechanism. A strategic plan management and reporting tool project has been kicked off with an implementation date of January 1, 2022. The intent of this project is to link and align goals, and projects, and to integrate data from multiple sources, in an effort to be able to automatically generate and distribute reports. This strategy reporting will integrate data from multiple sources so that EPH can manage objectives, measures, initiatives, and action items in one place with a standard interface. EPH management anticipates an outcome of better focus on strategy and strategy progress therefore, allowing better decision making. We are approximately 40% complete with this project.

Chargemaster Review Project. EPH has initiated request for a chargemaster proposal. I anticipate this project to start first quarter 2021.

Quality update. EPH continues to move forward in implementing the new quality structure put in place after our DNV survey. We are implementing regular multi-disciplinary service line council meetings supported by a standard agenda to evaluate quality and practice within the service line. Patient Safety and Quality meet monthly to ensure each department and service line are receiving the support and education they need as well as identifying in system wide issues that need to be addressed. Standardized reporting dashboard is being created across the organization.

Room Service Update. EPH launched room service on July 21st, 2021. Additionally, EPH launched a patient satisfaction survey as part of our QA initiatives to monitor room service model. The initial survey findings demonstrate overall enhanced patient satisfaction scores, especially in the categories of variety of foods offered, timeliness of delivery, and meal appearance/taste. Dietary will continue to refine room service model, offerings, and work flows in response to survey data and patient feedback.



Who

- Population Health Manager
- Interdisciplinary steering committee
 - · Clinic physician
 - · Clinic RN
 - · Clinic leadership
 - Informatics
 - Billing
 - · Hospital Administration
 - · Emergency Department-future state
 - Urgent Care Center-future state
- Goals to grow staffing as program develops and grows



ESTES PARK HEALTH

What

- EPH will define its Population Health program based on the American Hospital Association's vision of a society of healthy communities where all individuals reach their highest potential for health... EPH's commitment is to access, health, innovation, and affordability.
- Value-based programs
 - · Better care for individuals
 - · Better health for populations
 - · Lower healthcare costs

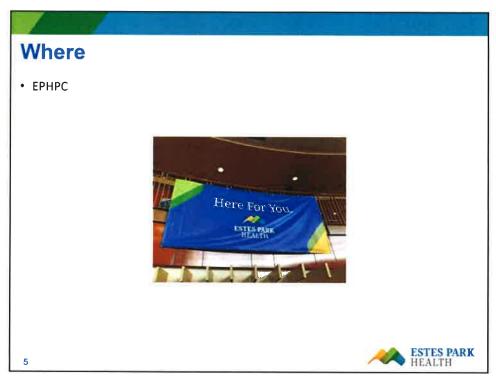


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ESTES PARK
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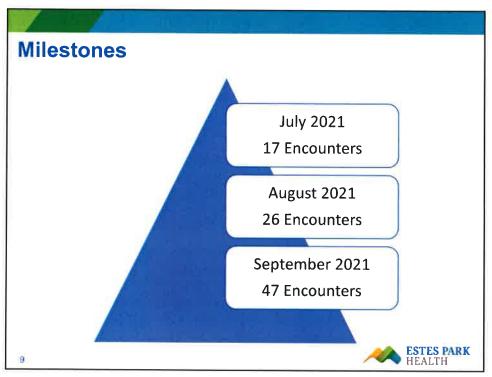


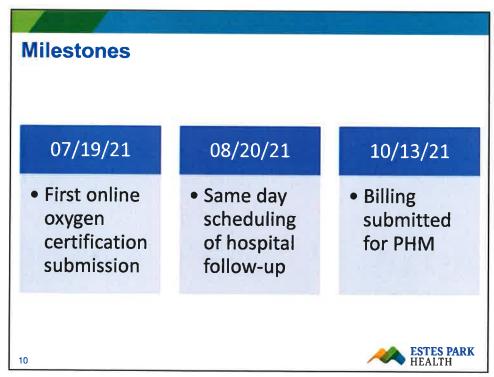


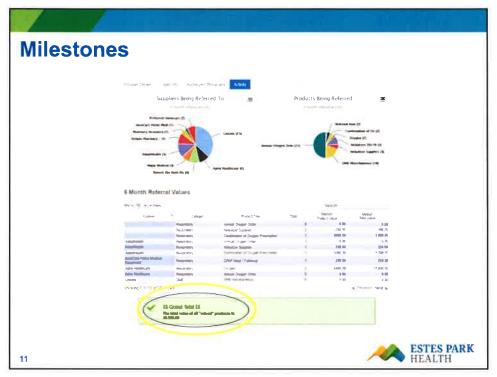












Why

We exist to made a positive difference in the health and well-being of all we serve

To achieve a culture of clinical and service excellence through patient-centered care.



- *Excellence
- *Stewardship

Strategic Plan-Pursuit of Quality



How

- ...ensuring patients receive the right care, at the right time, in the right environment.
- ... promote and empower independent self-care through effective transitional care management.
- ... the goals of PHM include the achievement of optimal health, access to services, and appropriate utilization of resources.



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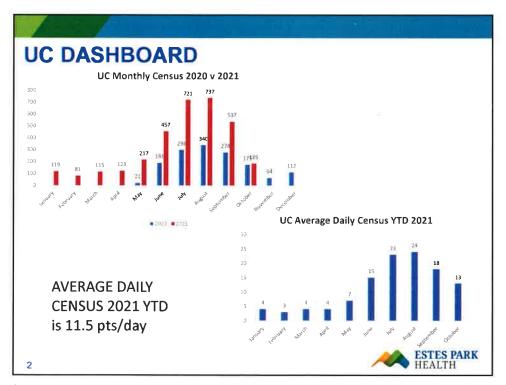
Resources

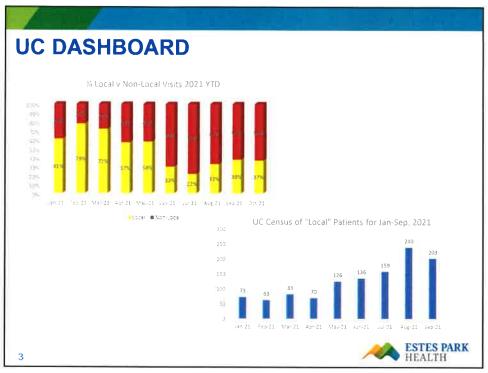
- American Hospital Association, Population Health Management, https://www.aha.org/center/population-health-management,
 2021
- CMS Value Based Programs, https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Value-Based-Programs/Value-Based-Programs, 01/06/2020
- CMS Quality Payment Program, Alternative Payment Models, https://qpp.cms.gov/apms/overview
- CMS Quality Payment Program, Merit-Based Incentive Payment Systems https://qpp.cms.gov/mips/overview
- EPH Population Health Manager job description 07/2021

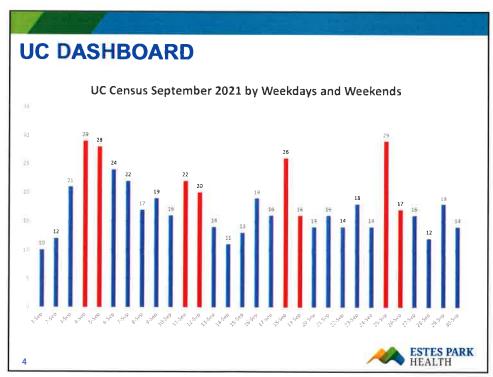




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Lessons learned

- The entry door to the Alarado building is congested, doesn't support efficient movement of patients to the identified service.
- Staffing needs to be adjusted to the volume surges and additional support for the FNP to support the workload. Current one FNP and one Patient Care Technician.
- Swabbing can increase congestion in the workflow as well as increase exposure to other patients.
- · One registration person does not support the peak times of volume.
- Registration process is long (10 minutes).

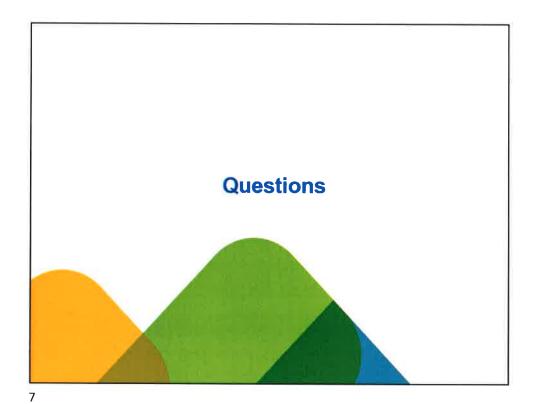
ESTES PARK HEALTH

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Changes for next year

- Revise the entry point for the Alarado building. Separate entrances for urgent care patients.
- Staff with an RN to support the FNP during peak season. Able to triage
 patients in the waiting room and support FNP with care and discharge
 instructions.
- Identify efficient way to swab (and transfer swabs) from the UCC and meet the requirements of safety.
- · Streamline the registration process and staff to volume needs.

ESTES PART HEALTH





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PARK HOSPITAL DISTRICT

FINANCIALS and FORECAST

August, 2021

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Page 11	2021 Forecast

EXECUTIVE SUMMARY

August, 2021

Row 15--Total gross charges were relatively close to budget and were \$137,935 or 1.5% under budget.

Row 18—Contractuals are under budget and in line with expectations given gross charges are under budget.

Row 19—Charity, bad debts and uncompensated care are over budget for August and year to date. As mentioned last month, on hindsight, the budget appears to be ultra conservative.

Row 27 and 40—Net revenue is under budget by 2.3% for the month while operating expenses are 14.8% over budget. Another month of a negative trend. However, year to date, net revenue is 4.2% under budget while expenses are only 2.1% over budget.

Row 32—The biggest drivers of the excess over budget for August are contract labor at \$420,000 and recruitment at \$28,000. Year to date contract labor is over budget by \$1,775,000 and recruitment is over budget by \$235,000.

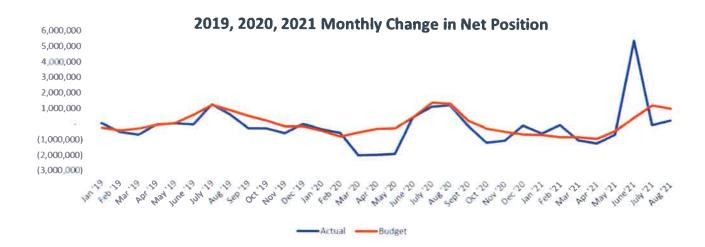
Row 32—Supplies are over budget by \$148,338 for August due primarily to the ordering of COVID testing kits. However supplies, year to date, are under budget by \$227,753.

Row 42—The good news is that we had our second positive operating income for 2021 of \$147,055. The bad news is that this is under budget by \$771,402.

Balance sheet:

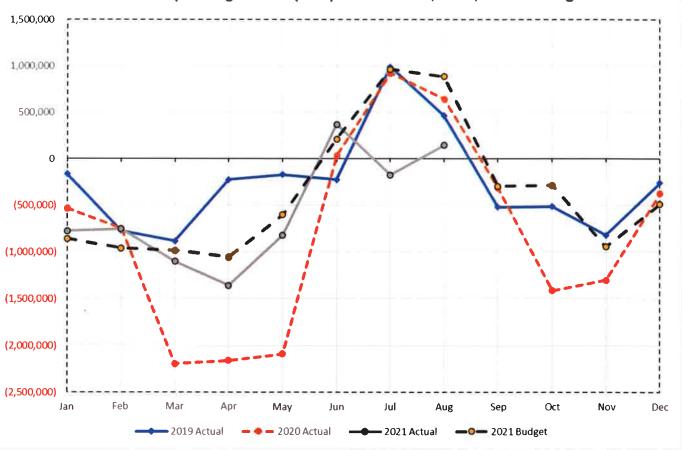
Row 13—Net accounts receivable increased \$534,881 from July and therefore the days charges outstanding ticked up a little to 44.6 days which is still a remarkably low number by industry standards.

	YTD	FYE	FYE	FYE
Key Balance Sheet Metrics:	2021	2020	2019	2018
 Days Cash on Hand 	224	242	161	178
 Debt Coverage Ratio 	3.60	(-0.91)	3.10	2.63
 Accounts Receivable Days 	44.6	44.3	57.2	49.0
 Total Cash on Hand 	\$20.8M	\$24.6M	\$16.2M	\$16.5M
 Investment Portfolio 	\$11.9M	\$9.6M	\$ 4.8M	\$6.0M

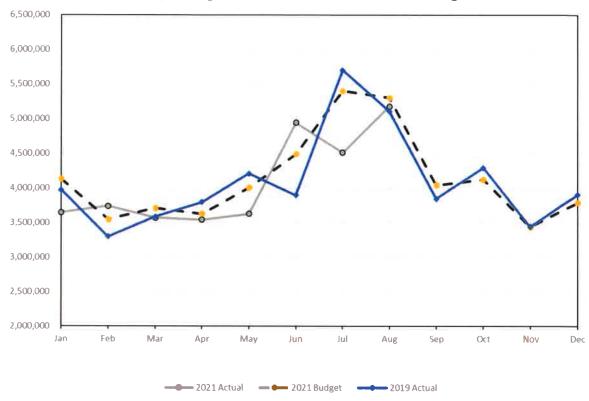


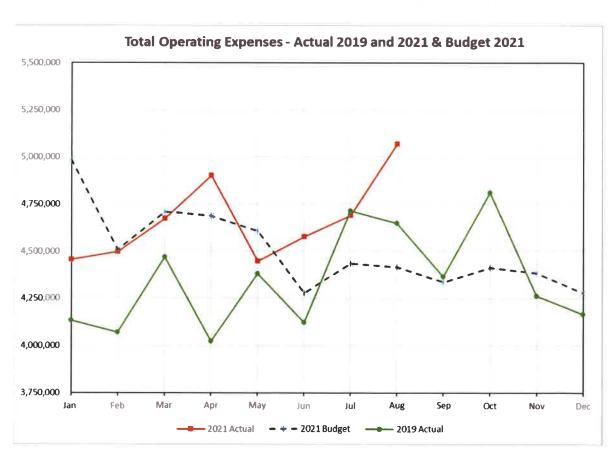
	Actual	Budget	YTD Aug	Bud YTD	YTD Aug	YTD Aug
Key Statistics	Aug '21	Aug '21	2021	Aug 2021	2020	2019
Inpatient Days	85	102	684	803	598	812
Observation Days	67	67	382	286	358	353
Births	4	10	29	58	38	58
ER Visits	640	621	3,652	3,386	2,992	4,17 5
Urgent Care	716	360	2,451	1,880	987	*
EMS	201	186	1,422	1,195	1,251	1,495
Surgeries	33	44	305	290	235	260
Clinic Visits	2,011	2,202	14,555	16,659	12,350	15,701
Radiology Exams	1,274	962	7,983	6,268	6,136	7,887
Lab Tests	7,948	6,745	51,688	45,188	46,376	52,602
Rehab Visits	709	805	5,562	5,624	4,841	7,280
Home Health	708	632	5,620	5,056	4, 7 52	5,023
Hospice	161	171	1,212	1,368	1,689	1,478

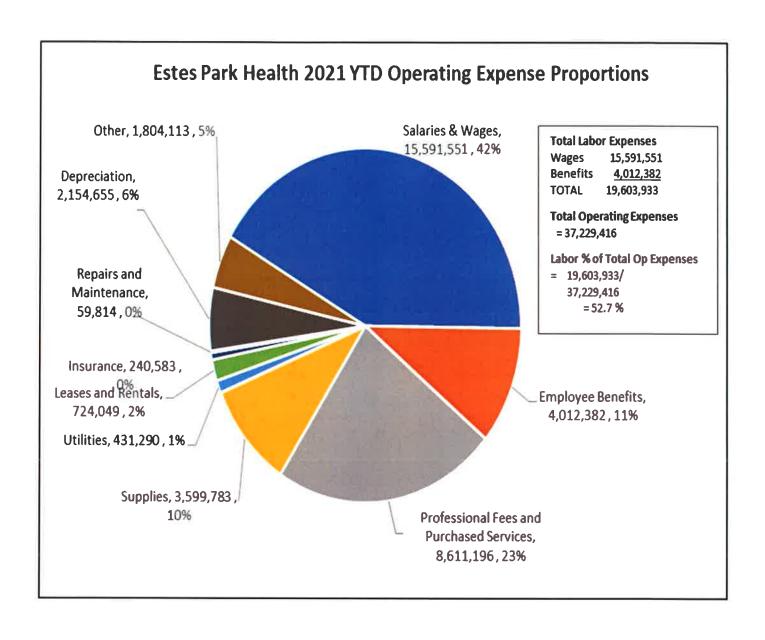
Total Operating Income (Loss) - Actual 2019, 2020, 2021 & Budget 2021



Total Operating Revenues - Actual 2019, 2021 & Budget 2021







Estes Park Health

Financial Overview Month Ended Aug 31, 2021

FINANCIAL RATIOS

	Jul	Aug	RED	YELLOW	GREEN
Days in Accounts Receivable	43.5	44.6	> 60	50 - 60	< 50
Days Cash on Hand	223	224	< 125	125 - 224	> 225
Debt Service Coverage Ratio	4.13	3.60	<1.25	1.25 - 2.0	> 2.0
Operating Margin (12 Mo. Rolling)	-11.2%	-12.3%	< 2.0%	2% - 4.99%	> 5%
Total Margin (12 Mo. Rolling)	7.2%	5.3%	< 5.0%	5% - 9.99%	> 10.0%

OTHER INDICATORS

	Jul	Aug	Budget	YID	YTD Budget
Total Deductions from Revenue %	-45.8%	-44.3%	-43.6%	-46.3%	-43.4%
Operating Margin	(\$172,634)	\$147,055	\$918,457	(\$4,459,687)	(\$2,250,307)
Operating Margin %	-3.8%	2.8%	17.3%	-13.6%	-6.6%
Increase (decrease) in Net Assets	\$65,960	\$373,035	\$1,148,463	\$2,760,110	(\$222,780)
Total Margin %	1.5%	7.2%	21.7%	8.4%	-0.7%

SUMMARY

Statistics: IP Days are at 87 compared to 73 in July and 91 in August 2020.

Physicians Clinic Visits are at 2011 compared to 1861 in July and 1774 in August 2020.

Surgeries are at 33 compared to 30 in July and 34 in July 2020.

Revenue: August's Gross Patient Charges is \$9,204,138 compared to a budget level

of \$9,342,073.

Other Operating Revenue: August's Other Revenues are \$51,289.

Expenses: Total Operating Expenses in August are \$5,031,599 which is \$647,767 over budget. Salaries and

benefits are over budget by \$22,895.

Excess Revenues (Expenses): August's increase in Total Net Position is \$373,035 compared to a budget of

of \$1,148,463. August's Total Margin is 7.2% compared to a budgeted

level of 21.7%.

Ratio Analysis: Day's in A/R is at 44.6 which is lower than the industry average of fifty.

Day's Cash on Hand is at 224 compared to July level of 223 and August 2020 of 242.

Debt Coverage Ratio: August's rolling 12 month debt ratio is 3.6. The loan end of year minimum required ratio is 1.25.

Page I

ESTES PARK HEALTH Draft Statement of Revenues, Expenses, and Changes in Net Position (Unaudited) Month Ending August 31, 2021

Run 5		MONTH				2021 YEAR TO DATE	TO DATE		202	2020 YEAR TO DATE	TE	201	2019 YEAR TO DATE	2
9		Aug 2021	21			Jan through Aug	zh Aug		3	Jan through Aug		4.	Jan through Aug	
7 8 OPERATING INCOME	Actual (A)	Budget (B)	Actual - Budget	Percent (A- H)+ABS(H)	Aetual (A)	Budget (B)	Actual	Percent (A=15)÷ABS(ID	2020 Actual	2021 Actual 2020 Actual	Percent 21-	2019 Actual	2021 Actual- 2019 Actual	Percent 21-
OPERATING REVENUES														
Charges for Patient Services Input	763,046 8,441,092 9,204,138	1,398,887 7,943,186 9,342,073	(035 841) 497 906	45.5 6.3°	6,555,494 53,626,438 60,181,932	10,587,697	(4.032.203) 4.239.425 207.222	8 6 8	8,555,755 46,970,816 55,526,571	(2 000 261) 6 655 622 4 655 361	23.4 4.28 2.4.28	12,058,051 +9,773,502 62,432,213	3,852,876	-18 <u>-</u> 77".
Deductions from Charges for Patient Services														
Contracts (Medicare, Medicaid, Commercial)	(3.807.455)	(3.932.869)	125,414	3.2%	(26,439,449)	(25 151 305)	(1.288,144)	100	(23.714.005)	(2.724.784)	¢.	(28 113 815)	1,674,366	6 U°
Charity, Bad Debt, Uncompensated Total Deductions from Charges for Patient Services	(269.318) (4,076,773)	(4.072,429)	(4344)	-030	(27.891.705)	(901,988)	(550,268)	4 0 10 10 10 10 10 10 10 10 10 10 10 10 1	(24,708,171)	(3,183,534)	-12.9%	(1.264.189) (29.378.004)	(188 067) 1,486.299	2.1%
Net Patient and Resident Service Revenues, Net of Proxisson for Bad Debts of Approximately \$650,000 in 2020 and \$1,130,000 in 2019	5,127,365	5,269,644	(142,279)	-2 700	32,290,227	33,921,417	(1.631,190)	38 +	30,818,400	7 1,471,827	% 8° †	33,054,209	(763,982)	e.c.
Net Patient Income Total Charges for Patient Services as a Percent	55 7"u	56 4°0			53.7%	50.07s								
Other Operating Revenues	51.289	32,645	18,644	57.1%	479,502	293,470	186,032	63,4%	322,644	156,858	48.6%	518,593	(39,091)	-715%
Total Operating Revenues (Row 22 + Row 25)	5,178,654	5,302,289	(123,635)	-2 3º a	32,769,729	34,214,887	(1,445,158)	+1.2%	31,141,044	1,628,685	5.2%	33,572,802	(803,073)	-2,4%
Operating Expenses														
Salaries and Wages Employee Benefits	2,061,112	1,997,657	63,455	3.2%	15,591,551	16 189 153 4 72K 64K	(597,602)	-3.7% p	15,944,621	(355,070)	دا هر ه يد	698 808 †1	782,682	5 30 c
Professional Fees and Purchased Services	1,204,451	735,038	169,413	63.9%	8,611.196	0.512.133	2,099,063	32.200	7.891.468	719.728	% 6	7.506.574	1.104.622	14.700
Supplies	600,158	451.820	148,338	32.8%	3,599,783	3.827.536	(227,753)	-0 Ou a	3,946,003	(346,220)	0 % % ° °	3.899.441	(299,658)	-7 700
Leases and Rentals	198.56	92.584	3.277	3.5%	724.049	755.359	(31,310)	0	146.158	277.891	02.30	264.337	459.712	173.9%
Insurance	46,249	25,916	20,333	78.500	240,583	207,678	32,905	0.08 51	243,431	(2,848)	- 1 20 u	202,790	37,793	1860
Nepars and Mantenance Depreciation	997 69c	262 331	(12,504)	-80 /°s	18,00 18,00 18,00 18,00	7/1/211	(5.05, 56.5)	3.70	010/11	(967 73)	-19 Pa	80,656	(20.822)	- S C -
Other	175,199	179,672	(4,473)	-2.5%	1.804,113	1,034,884	169,229	10 400	961 865 1	205,917	12 9° 0	1.058.306	145,807	9,08,8
Total Operating Expenses (Sum of Rows 30 to 39)	5,031,599	4,383,832	647,767	14.8%	37,229,416	36,465,194	764,222	2.1%	36,989,042	240,374	0.0%	34,488,158	2,741,258	7.9%
TOTAL OPERATING INCOME(LOSS) (Row 25 minus Row 40) Operating Maryon Trait Uncoming become classes a family theorems Become	147.055	918,457	(771,402)	84.0	(4.459,687)	(2,250,307)	(2.209.380)	3,685	(5,847,998)	1.388.311	23.7%	(015-156)	(18544231)	-387,2%
Property Tax Revenues	261 466	261,466	0	0.090	2,091,731	2,091,732	(1)	0.00	2,053,684	38,047	- 00-	1 794 440	105,705	10.000
Interest Expense	(37.687)	(33 000)		-14 200	(282,524)	1264,000)		-10-	(278 190)	(4,334)	-1 6%	(265 710)	(10.814)	-0 3m
Investment Income Gan on Disposal of Capital Assets	2,201	0+1*1	190"	95 1%	1,126	C6+97	(45,569)	*47 6"	79,710	(78.584)	0.86	8,500	(3.56.077)	-100 0%
Noncapital Crants and Contributions		0	0		24,735	50.000	(25.265)	-50 5° a	12,701	12,034	0°07 F6	23 021		7 +0.0
TOTAL NONOPERATING REVENUES, NET (Sum of Rows 46 to 51)	225,980	230,006	(4:00) (4:026)	-100 0".	7,163,909	1,927,527	5,236,382	271.7%	1,945,705	5,218,204	268.2%	1,797,450	5,328,845	298.6%
DEPICIT OF REVENUES OVER EXPENSES BEFORE CAPITAL CONTRIBUTIONS	373,035	1,148,463	(775,428)	س ^{ور 7} جام-	2,704,222	(322,780)	3,027,002	937.8%	(3,902,293)	6,606,515	169 3%	882,094	1,822,128	200 6"0
Capital Contributions	00 0	00 0	0		55,888,00	100 000 00	144.1123	****	523 769 00	467,881	** (18**	102,095	(46.207)	45.300
NET POSITION INCREASE (DECREASE) (Raw 54 + Raw 56)	373,035	1,148,463	(775,428)	-67 50	2,760,110	(222,780)	2,982,890	1338.9%	(3.378.524)	6,138,634	181.7%	984,189	1,775,921	180.4%
Iosal Margin - Net Position + Total Operatory Revenues	7.2%	36,37												
61 Net Position - Beginning of Year	38,886,052				38,886,052				42,374,631		11-7	42,622,669		
NET POSITION - END OF YEAR	19 259 087				CA1 ALA 11.				701 900 82			43 606 859		
NEI FOSHION - END OF JEAN	3743740				791'9+9'16				35.996.10/			43.606.858		

ESTES PARK HEALTH Balance Sheet (Unaudited) Statements of Net Position Month Ending August 31, 2021

5.00		2021 Aug		2021 Jul			2020 Aug	
6.00		Actual	Actual	2021Aug minus 2021July	((2021Aug) - (2021Jul)) ÷ ABS(2021Aug)	Actual	2021A ug minus 2020 A ug	((2021Aug) - (2020 Aug)) + ABS(2020 Aug
7.00	ASSETS							
8.00								
9.00	CURRENT ASSETS					I		
10,00	Cash and Cash Equivalents	16,871,977	16,112,457	759,520	4.7%	20,676,284	(3,804,307)	18 40%
11.00		3,919,444	3,919,320	124	0.0%	3,915,039	4,405	0.11%
12.00	Receivables	3,313,444	3,313,320	124	0.070	3,913,039	4,403	0-11%
13.00	Patient and Resident, Net of Estimated Uncollectables of approximately \$1,301,000 in 2020 and \$1,784,000 in 2019							
14.00		6,443,277	5,908,396	534,881	9.1%	6,131,312	311,965	5.09%
	Property Taxes and Other	2,314,096	2,111,671	202,425	9.6%	2,071,622	242,474	11.70%
15.00	Estimated Third-Party Payor Settlements	115,296	626,105	(510,809)	-81,6%		115,296	no÷0
16.00	Supplies	1,301,511	1,293,076	8,435	0.7%	1,080,086	221,425	20.50%
17.00	Prepaid Expenses	331,311	319,833	11,478	3.6%	394,954	(63,643)	16.11%
18.00	TOTAL CURRENT ASSETS (Sum Rows 10, 11, 13, 14, 15, 16, 17)	31,296,912	30,290,858	1,006,054	3.3%	34,269,297	(2,972,385)	-8.7%
19.00								
20.00	LONG-TERM ASSETS							
21.00	Investments	11,910,829	11,910,829	0	0.0%	9,605,585	2,305,244	24,00%
22.00	Capital Assets							
23.00	Capital Assets Not Being Depreciated	521,472	521,472	.0	0.0%	1,153,681	(632,209)	-54.80%
	Depreciable Capital Assets, Net of Accumulated							
24.00	Depreciation	29,849,467	30,118,933	(269,466)	-0.9%	32,046,184	(2,196,717)	-6.85%
25,00	Total Capital Assets, Net	30,370,939	30,640,405	(269,466)		33,199,865	(2,828,926)	
26.00	Long Term Prepaid Lease							
27.00	TOTAL LONG-TERM ASSETS	42,281,768	42,551,234	(269 466)	-0.6%	42,805,450	(523,682)	-1.22%
28.00 29.00	TOTAL ASSETS (5um Rows 18, 27)	73,578,681	72,842,093	736,588	1.01%	77,074,747	(3,496,066)	-4.54%
30.00 31.00	LIABILITIES, DEFERRED INFLOWS OF RESOURCES, AND NET POSITION							
32.00	, , , , , , , , , , , , , , , , , , , ,		-					
33.00	CURRENT LIABILITIES					· -		
34.00	Current Portion of Long-Term Debt	1,328,711	1,328,711	0	0.0%	6,201,581	(4,872,870)	-78,57%
35.00	Accounts Payable	1,748,557	1,268,136	480,421	37.9%	561,597	1,186,960	211.35%
36,00	Estimated Third-Party Payor Settlements	1,740,337	1,200,130	400,421	37.370	1,430,484	(1,430,484)	
37.00	Deferred Revenue	8,763,959	9,137,835	(373,876)	-4.1%	9,682,996		
38.00	Accrued Expenses	0,703,333	9,137,833	(373,870)	-4-176	9,002,990	(919,037)	-9.49%
39.00	Salaries, Wages, and Related Liabilities	1,982,105	1,680,427	301,678	18.0%	1,710,262	271,843	15.89%
40.00	Compensated Absences	921,079	916,577	4,502	0.5%			
41.00	Other	111,690	82,895	28,795	34.7%	1,028,279 227,459	(107,200)	-10.43%
42.00	TOTAL CURRENT LIABILITIES	14,856,102	14,414,580	441,522	3.06%	20,842,658	(115,769)	-50.90%
43.00	The state of the s	14,030,102	14,414,380	441,322	3.00%	20,842,038	(5,986,556)	-28.72%
44.00	LONG-TERM LIABILITIES							
45.00	Long-Term Debt, Net of Current Portion	13,713,096	13,759,147	(46,051)	-0.33%	15 426 200	(1 712 112)	-11-11%
46.00	Long-Term Portion of Accounts Payable	247,344	277,888	(30,544)	-10.99%	15,426,208	(1,713,112)	
47.00	TOTAL LONG-TERM LIABILITIES	13,960,440	14,037,035	(76,595)	-0.55%	15 436 300	247,344	no ÷ 0
48.00	TOTAL ESTACTEMENT ENDICTIES	13,500,440	14,037,033	[/6,595]	-0.55%	15,426,208	(1,465,768)	-9.50%
	TOTAL LIABILITIES (Sum Row 38, 43)	20 016 542	20 451 615	264 027	1 200/	25 250 055	(7.452.224)	20.554
50.00	Transfer and Asia and Asia	20,010,342	28,451,615	364,927	1.28%	36,268,866	(7,452,324)	-20.55%
	DESERBED INTO ONE OF RESOURCES, INCORPORT TAMES							
52.00	DEFERRED INFLOWS OF RESOURCES - PROPERTY TAXES	3,115,979	3,115,979	0	0.00%	3,120,340	(4,361)	-0.14%
	NET POSITION							
53.00		42 222	48.44					
54.00	Net Investment in Capital Assets		17,239,581	0	0.00%	18,261,460	(1,021,879)	-5.60%
55.00	Restricted, Expendable	3,915,919	3,915,919	0	0.00%	1,412,536	2,503,383	177.23%
56.00	Unrestricted	20,490,661	20,118,999	371,662	1.85%	18,011,545	2,479,116	13.76%
	TOTAL NET POSITION	41,646,161	41,274,499	371,662	0.90%	37,685,541	3,960,620	10.51%
58.00	The Harmon Color of National States and Color							
59.00	TOTAL LIABILITIES, DEFERRED INFLOWS OF RESOURCES, AND NET POSITION	73,578,681	72,842,093	736,588	1.01%	77,074,747	(3,496,066)	-4.54%

ESTES PARK HEALTH Statements of Cash Flows (Unaudited) YTD Ending August 31, 2021

Row			
5.00		2021 Aug	Dec 2020
6.00	CACUELOWIGEDONA OREDATING A CTIVITIES	Actual	As-filed
7.00	CASH FLOWS FROM OPERATING ACTIVITIES	24 522 555	F0.000.070
8.00	Receipts from and on Behalf of Patients and Residents	31,533,555	50,960,878
9.00	Payments to Suppliers and Contractors	(15,365,428)	(22,641,734)
10.00	Payments for Employee Salaries and Benefits	(18,660,936)	(30,272,390)
12.00	Other Receipts and Payments	390,973	488,326
13.00	NET CASH USED BY OPERATING ACTIVITIES	(2,101,836)	(1,464,920)
14.00	CASH FLOWS FROM NONCAPITAL FINANCING ACTIVITIES		
15.00	Property Taxes Supporting Operations	3,127,078	3,256,863
16.00	Issuance of Long-Term Debt	(4,800,000)	4,800,000
17.00	HHS Provider Relief Fund	(4,500,500)	5,370,111
18.00	Noncapital Grants and Contributions	24,735	26,206
19.00	NET CASH PROVIDED BY NONCAPITAL FINANCING ACTIVITIES	(1,648,187)	13,453,180
20.00	THE GOTT HOUSE ST. HONOR HINE VIII WHO HONOR HOUSE	(1)0 (0)207)	13,133,100
21.00	CASH FLOWS FROM CAPITAL AND RELATED FINANCING ACTIVITIES		
22.00	Purchase and Construction of Capital Assets	(683,776)	(3,959,139)
23.00	Proceeds from Disposal of Capital Assets	(003,770)	(3,333,133)
24.00	Issuance of Long-Term Debt	269,973	2,500,000
25.00	Principal Payments on Long-Term Debt	(128,166)	(1,085,000)
26.00	Interest Paid on Long-Term Debt	(282,524)	(417,841)
27.00	Capital Contributions	55,888	523,770
	NET CASH USED BY CAPITAL AND RELATED FINANCING ACTIVITIES	(768,605)	(2,438,210)
29.00		(,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	(4)
	CASH FLOWS FROM INVESTING ACTIVITIES		
31.00	Sales (Purchases) of Investments	2,468,348	(12,364,836)
32.00	Investment Income and Other	5,329,967	210,618
33.00	NET CASH PROVIDED (USED) BY INVESTING ACTIVITIES	7,798,315	(12,154,218)
34.00			
35.00	NET INCREASE (DECREASE) IN CASH AND CASH EQUIVALENTS (Sum Rows 12,15	3,279,686	(2,604,168)
36.00		The state of the s	
	Cash and Cash Equivalents - Beginning of Year	17,511,735	20,115,903
38.00			,,
	CASH AND CASH EQUIVALENTS - END OF YEAR (Sum Rows 35 and 37)	20,791,421	17,511,735
40.00	The state of the s		
	RECONCILIATION OF CASH AND CASH EQUIVALENTS TO THE STATEMENTS OF		
41 00	NET POSITION		
42.00	Cash and Cash Equivalents	16,871,977	13,595,816
43.00	Restricted Cash Under Debt Agreement	3,919,444	3,915,919
	TOTAL CASH AND CASH EQUIVALENTS	20,791,421	17,511,735
45:00			
43.00	RECONCILIATION OF OPERATING LOSS TO NET CASH USED BY OPERATING		
46.00	ACTIVITIES		
47.00	Operating Loss	(4,459,687)	(7,085,820)
	Adjustments to Reconcile Operating Loss to Net Cash Used by		
48.00	Operating Activities		
49.00	Depreciation	2,154,655	3,150,456
50,00	Provision for Bad Debts	1,064,236	650,166
51.00	(Increase) Decrease in Assets		
52.00	Patient and Resident Receivables	(1,572,572)	(129,425)
53.00	Other Receivables	(88,529)	21,923
54.00	Supplies	(24,684)	(180,421)
55.00	Prepaid Expenses	234,789	114,395
56.00	Long-Term Prepaid Lease	*	285,184
57.00	Increase (Decrease in Liabilities		
58.00	Accounts Payable	(104,705)	(191,801)
59.00	Estimated Third-Party Payor Settlements	729,704	(1,674,000)
60.00	Deferred Revenue	(978,040)	4,371,888
61.00	Accrued Salaries, Compensated Absences, and Other	942,997	(797,465)
01.00	NET CASH USED BY OPERATING ACTIVITIES (Sum Rows 47 to 61)	(2,101,836)	(1,464,920)
	NET CASH OSED BY OF ERATING ACTIVITIES (COMMONS 47 TO MA)	1-1-1-1	
	NET CASH USED BY OPERATING ACTIVITIES (DAMINONS 47 to 6 ty	(-,,,	
62.00	SUPPLEMENTAL DISCLOSURE OF CASH FLOW INFORMATION		

2021 FORECAST

These are the major changes I'm aware of for the last four months of 2021:

Cost savings on equipment preventative maintenance

contract (3 months) \$75,000*

Cost of employee payments to those who received COVID shots \$(65,000)*

Raises and compensation adjustments in July (from Tim's May

report) (4 months) \$(300,000)*

Meditech dual computer system eliminated (4 months) \$165,000*

Estimated contractual allowances on the above items \$75,000*

Estimated fire evacuation insurance payment for business interruption \$950,000

Estimated amounts due us for cost report reopenings \$200,000*

Recognition of Provider Relief Fund proceeds (approved by auditors) \$5,200,000

NET TOTAL \$6,300,000

Operating \$150,000*

Non operating \$6,150,000

NET TOTAL \$6,300,000

I acknowledge that I've gone back and forth on the Provider Relief Fund revenue recognition in 2021 and just recently found out (from a healthcare Finance and Investment Committee I'm on) how their auditors recognized the revenue. I then contacted our auditors, gave them the information and they agreed that, based on our Provider Relief Fund filing, that we can and should recognize the revenue in 2021.



2021 Fall Update, EPH Board of Directors

EPSTEWBER 27 2021



2021 Fall Update

Strategic Plan Implementation

- Develop a system to maximize the contacts and reach of EPH Directors, for the benefit of the Foundation.
- 2. Improve Institutional Communication.
- Assess and Improve Onboarding Program for new EPHF Directors. 3
- Improve Donor Retention to 57% per year 3.



2021 Fall Update

Highlights of last quarter

- .. Employee Training
- 2. Successful Paint Estes Pink campaign
- Fully funded EMS Radio Mini campaign
- . New Legacy Society couple
- Recruited two fantastic Director candidates for 2022
- 6. New donor resurrections, \$2,400
- Current Priority: Working on the MRI Project





General Updates

Financial
 Currently performing as expected
 Expect to meet annual financial targets

PersonnelStaffBoard





2021 Fall Update

Questions?



Executive Update – September 2021

Strategic Plan Implementation Update

- 1. Develop a system to maximize the contacts and reach of EPH directors, for the benefit of the Foundation.
 - Done
 - → Board Development Committee has finalized strategy
- 2. Improve Institutional Communication.
 - Done
 - → Will improve on an ongoing basis, based on organizational learning
- 3. Assess and Improve Onboarding Program for new EPHF Directors.
 - Ongoing Implementation, no issues
 - → Director Survey done
 - → Board Development Committee updated Director Orientation Curriculum
 - → Additional improvement / tuning will continue as needed
 - EPHF Mentor Program in process
 - New Directors have been assigned Mentors effective January 2021
- 4. Improve Donor Retention to 57% per year by Year 3
 - In process, behind schedule thanks to Covid, no issues
 - → Staff working on strategy

Financial Dashboard Report

ESTES PARK MEDICAL CENTER FOUNDATION MAY 2021 DASHBOARD

Operations	Summan

		Mont	пу			Υ	1 L
ımmary	May-21	May-21	May-20	May-20	2021 YTD	2021 YTD	П
	Actual	Budget	Actual	Budget	Actual	Budget	
Donation Revenue	27,291	37,083	55,415	12,450	159,128	185,419	
PY Donation Revenue Refunded							
Total Donation Revenue	27,291	37,083	55,415	12,450	159,128	185,419	
Total Operating Expense	30,392	30,508	28,787	31,114	142,713	163,050	
Net Operating Increase/(Loss)	(3,101)	6,575	26,628	(18,664)	16,415	22,369	
Investment Revenue	29,717	11,250	135,605	(27,200)	348,157	56,250	
Other Revenue					54,210		
Total Revenue	57,008	48,333	191,020	(14,750)	561,495	241,669	
Grant Disbursements	10,256	91	1	3	18,869	20	
Total Net Increase/(Loss)	16,360	17,825	162,233	(45,864)	399,913	78,619	

ESTES PARK MEDICAL CENTER FOUNDATION JUN 2021 DASHBOARD

Operations Summary

	Actu
Donation Revenue	31
PY Donation Revenue Refunded	
Total Donation Revenue	3.0
Total Operating Expense	36
Net Operating Increase/(Loss)	
Investment Revenue	61
Other Revenue	
Total Revenue	107
Grant Disbursements	

Monthly					
	Jun-21	Jun-21	Jun	-20	Jun-20
	Actual	Budget	Act	tual	Budget
	38,518	37,083	2	3,602	28,350
	38,518	37,083	2	23,602	28,350
_	36,833	31,788	2	5,349	32,019
=	1,685	5,295		(1,747)	(3,669)
	68,893	11,250	5	7,289	10,780
	107,411	48,333	8	0,891	39,130
	800	8	14	13,235	(2)
_	69,778	16,545	(8	37,693)	7,111

Monthly

	YTD				
2021 YTD	2021 YTD	2020 YTD	2020 YTD		
Actual	Budget	Actual	Budget		
197,646	222,502	260,802	199,200		
197,646	222,502	260,802	199,200		
179,546	194,838	178,265	191,649		
18,100	27,664	82,537	7,551		
417,049	67,500	(60,138)	92,800		
54,210		572	*		
668,905	290,002	200,664	292,000		
19,669	*	152,430	*		
469,690	95,164	(130,031)	100.351		

2020 YTD

Actual

237,200

237,200

152,916

84,284

(117,428)

119,772

9,194

2020 YTD

Budget

91,300

91,300

161,420

(70,120)

57,600

148,900

(12,520)

ESTES PARK MEDICAL CENTER FOUNDATION JUL 2021 DASHBOARD

Total Net Increase/(Loss)

Operations Summary

Summary	Jul-21	Jul-21	Jul-20	Jul-20
	Actual	Budget	Actual	Budget
Donation Revenue	86,983	37,083	5,198	99,600
PY Donation Revenue Refunded				
Total Donation Revenue	86,983	37,083	5,198	99,600
Total Operating Expense	40,738	33,413	26,226	30,153
Net Operating Increase/(Loss)	46,245	3,670	(21,028)	69,447
Investment Revenue	54,361	11,250	140,013	9,600
Other Revenue		*1	597	
Total Revenue	141,344	48,333	145,211	109,200
Grant Disbursements	4,250	E	30	
Total Net Increase/(Loss)	96,356	14,920	118,985	79,047

	YTI	D	
2021 YTD	2021 YTD	2020 YTD	2020 YTD
Actual	Budget	Actual	Budget
284,629	259,585	266,000	298,800
284,629	259,585	266,000	298,800
220,284	228,251	204,491	221,802
64,345	31,334	61,509	76,998
471,411	78,750	79,875	102,400
54,210 810,250	220.225	245 025	404 204
010,230	338,335	345,875	401,200
23,919	-4	152,430	141
566,047	110,084	(11.046)	179,398

Highlights since last Board Meeting

- Employee Training
- Successful Paint Estes Pink campaign
- Fully funded EMS Radio Mini campaign
- New Legacy Society couple
- Recruited two fantastic Director candidates for 2022
- New donor resurrections, \$2,400
- Currently working hard to fund the MRI Project



Highlights by Department

- Pharmacy: Very happy to have filled Pharmacy Director position with well-known prior director, Matt Makelky.
- Laboratory: New redundant chemistry analyzers online mid-October, continuing our move to redundancy for critical equipment (lab an elsewhere).
- Diagnostic Imaging: Foundation campaign to raise capital for a new MRI. Expect installation by 2Q 2022.
- Marketing: Increasing marketing efforts for general surgery: website, TV, elsewhere.
- Facilities: Searching for new manager. Support for inpatient capacity expansion.
 Remodeling medical records to make room for the "Patient Access Service Center" (One Call project). Protective glass in lobby.
- Housing: Aspen Hall on-call: Expect first on-call staff in there by 1Q 2022.



Highlights by Department, continued

- Information Technology: 24/7 support for our frontline patient-facing staff is always our top priority.
 Cybersecurity continues to require much effort.
- Information Technology: Strong Epic educational opportunities being generated for our physicians and others to help fluency. Metrics being developed to track improvement and identify areas for improvement.
- Dietary: Continue to excel. Larimer County surprise survey in mid-October, passed with flying colors.
- Urgent Care: The real summer showed where improvements needed.
- Environmental Services (EVS): Staff challenges due to economic pressures and staff shortages in town.
 Outsourcing some work to make ends meet.
- Rehab Services Busy and popular.
- Summer in Estes: Hot town, summer in the city. High pressure but always working to improve and bring humanity to all of our work at EPH. We continue to encourage vaccination so that we can bring those unvaccinated ICU counts down in Colorado.

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Park Hospital District Board Timberline Conference Room October 25, 2021

CREDENTIALING RECOMMENDATIONS

Credentials Committee approval: September 29, 2021

Present: Drs. Dunn (Chair), Zehr, *Steve Alper, Vern Carda, Bill Pinkham, and Andrea Thomas

Medical Executive Committee approval: October 6, 2021

Appointment

Grove, Narina, M.D.

Courtesy, Pathology

Reappointments

Lee, Marvin, M.D. Libby, Arlene, M.D. McLellan, Jennifer, M.D. Ross, Megan, M.D. Smith, Michael, M.D. Courtesy, Internal Medicine Courtesy, Pathology Active, General Surgery Active, Pediatrics Courtesy, Pathology