



Estes Park Health Community Service Announcement

To protect the health of our community, our patients, and our staff, Estes Park Health is limiting visitation. Also, EPH will begin rescheduling non-critical patient appointments and elective surgeries. EPH will continue to be open for emergency services and certain other supporting clinical services.

To continue to be able to serve our community, Estes Park Health Physician Clinic started to use telehealth technology to connect with our patients. Dr. Amanda Luchsinger was the first to try out this new technology and was very excited about the possibilities it provides to stay connected during this world-wide pandemic. Watch for eph.org for details as telehealth is introduced.

MEDICAL: Certain appointment types will be rescheduled for future times to minimize non-critical visits to Estes Park Health. The following appointment types will be re-scheduled by staff as soon as possible:

- ***Well-patient visits and checkups at our Physician Clinic that are booked thru March 31. (Our clinic staff will help rebook these.)
- ***All classes that are attended by non-EPH employees that are booked thru March 31. Notification will be sent to all registered participants.
- ***Community meetings (for example, Quilters, EDC, and others) that use EPH conference rooms that are booked thru April 30, 2020.
- ***Non-medical services onsite: If you need help with billing services, if you need to speak to a financial assistance counselor, or if you need social worker assistance, or other types of non-medical assistance, we ask that you call our main phone number and work with our staff to take care of these questions and issues over the phone or otherwise electronically.

VISITOR RESTRICTIONS: Through April 30, 2020, no visitors are allowed at Estes Park Health. At that time (or earlier if the situation dictates), EPH will evaluate whether these restrictions can be lifted.



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LIVING CENTER: Please do not visit the Living Center. We understand that connecting with family members is very important, and there are a variety of alternative ways you might consider connecting with them. These may include telephone, email, text, Skype, or Facebook. Or, you can call often to check-in with us regarding your loved one. If you have any concerns, please contact Michelle Gordon at 970-586-8103 x 4448. We appreciate your understanding as we are working hard to protect our residents and staff.

These steps are necessary in order to help keep our community, providers, and staff safe through this event. Estes Park Health is committed to your care, and these steps will help us through this event with a much higher degree of safety.

**EPH has a COVID hotline now available for advice or information.
You may call 970-577-4400 at any time to access this service.**

Please visit our website at eph.org for much more information, including links to COVID information from Larimer County, state of Colorado, CDC (Center for Disease Control and Prevention), and other authoritative sites. If you follow the link our eph.org COVID page to the Larimer County site, you can sign up to receive their email which shares recent updates about COVID-19.