



ESTES PARK HEALTH

Discrimination is Against the Law

Estes Park Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Estes Park Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Estes Park Health: Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Chief Nursing Officer at 970-577-4439.

If you believe that Estes Park Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Chief Nursing Officer, 555 Prospect Ave., Estes Park, CO, 80517, 970-577-4439, tbcorreia@eph.org. You can file a grievance in person, by mail or email. If you need help filing a grievance, Chief Nursing Officer is available to help you.

Interpretive Services Available will be made available at no charge at Estes Park Health in the following languages: English, Spanish, Chinese, Vietnamese, Korean, Filipino/Taglog, Russian, Arabic, French, Nepali, German, Japanese, Farsi, Cushite/Oromo, Yoruba, Ibo and sign language.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

September 2019